

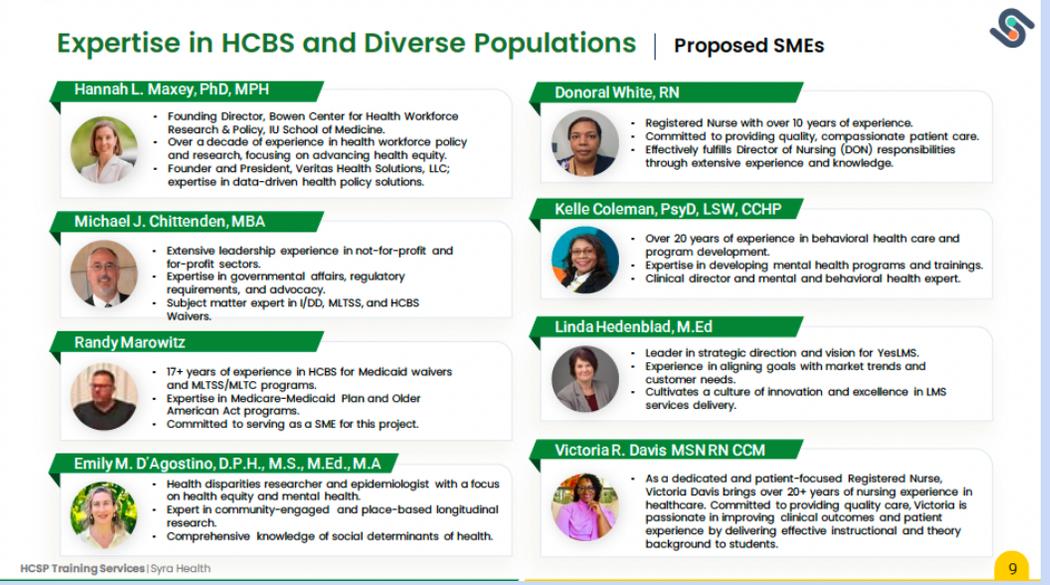
## INSTRUCTIONS

Please supply requested information in the blue-shaded areas and indicate any attachments that have been included. Where appropriate, supporting documentation may be referenced by specific page and/or paragraph number(s).

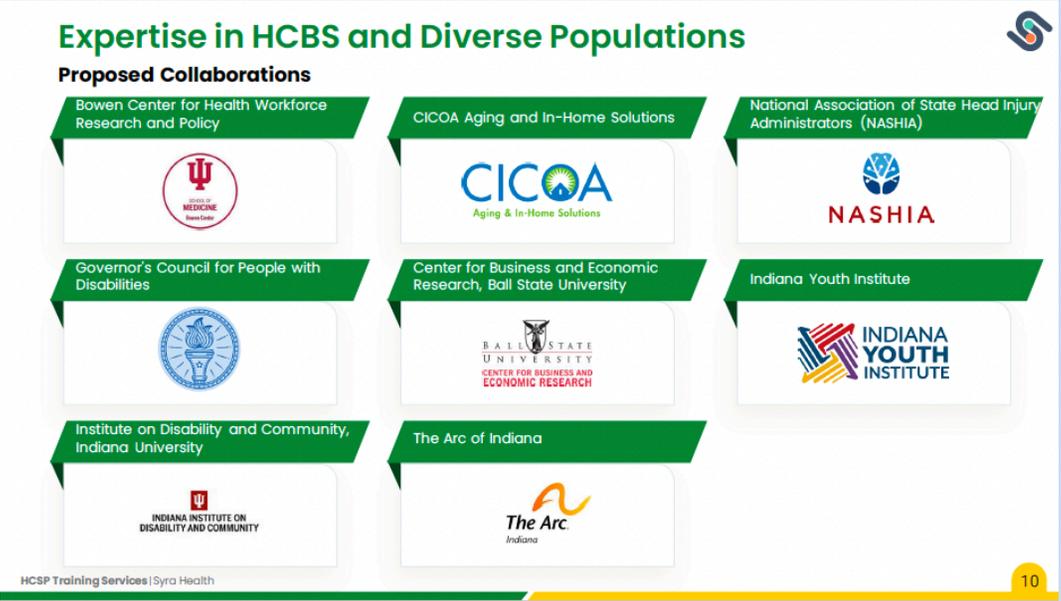
**If any of this response contains confidential information, as defined by IC 5-14-3, provide a separate redacted (for public release) version of this document. Specify which statutory exception of APRA applies and provide a description explaining the manner in which the statutory exception to the APRA applies.**

**RESPONDENT NAME:**

The State requests response(s) to the below question(s) by Thursday, June 20, 2024, 3:00 PM ET.

RESPONDENT	ATTACHMENT	CLARIFICATION QUESTION	RESPONDENT RESPONSE
Syracuse Health	Oral Presentation Materials	On slides 9 and 10 of your oral presentation slide deck, you list “proposed SMEs” and “proposed collaborations” who could contribute to providing “expertise in HCBS and diverse populations.” This list included resources that are not referenced in your original RFP response documents (e.g., Attachment F - Technical Proposal). Please clarify your estimated timeline for engaging and confirming the participation of such proposed individuals and groups in project activities, if you are awarded RFP #24-78490 and a contract is agreed to.	<p>Thank you for your inquiry regarding slides 9 and 10 of our oral presentation slide deck, where we list "proposed SMEs" and "proposed collaborations."</p> <p>Proposed SMEs</p>  <p><b>Expertise in HCBS and Diverse Populations   Proposed SMEs</b></p> <ul style="list-style-type: none"> <li><b>Hannah L. Maxey, PhD, MPH</b> <ul style="list-style-type: none"> <li>Founding Director, Bowen Center for Health Workforce Research &amp; Policy, IU School of Medicine.</li> <li>Over a decade of experience in health workforce policy and research, focusing on advancing health equity.</li> <li>Founder and President, Veritas Health Solutions, LLC; expertise in data-driven health policy solutions.</li> </ul> </li> <li><b>Donoral White, RN</b> <ul style="list-style-type: none"> <li>Registered Nurse with over 10 years of experience.</li> <li>Committed to providing quality, compassionate patient care.</li> <li>Effectively fulfills Director of Nursing (DON) responsibilities through extensive experience and knowledge.</li> </ul> </li> <li><b>Michael J. Chittenden, MBA</b> <ul style="list-style-type: none"> <li>Extensive leadership experience in not-for-profit and for-profit sectors.</li> <li>Expertise in governmental affairs, regulatory requirements, and advocacy.</li> <li>Subject matter expert in I/DD, MLTSS, and HCBS Waivers.</li> </ul> </li> <li><b>Kelle Coleman, PsyD, LSW, CCHP</b> <ul style="list-style-type: none"> <li>Over 20 years of experience in behavioral health care and program development.</li> <li>Expertise in developing mental health programs and trainings.</li> <li>Clinical director and mental and behavioral health expert.</li> </ul> </li> <li><b>Randy Marowitz</b> <ul style="list-style-type: none"> <li>17+ years of experience in HCBS for Medicaid waivers and MLTSS/MLTC programs.</li> <li>Expertise in Medicare-Medicaid Plan and Older American Act programs.</li> <li>Committed to serving as a SME for this project.</li> </ul> </li> <li><b>Linda Hedenblad, M.Ed</b> <ul style="list-style-type: none"> <li>Leader in strategic direction and vision for YesLMS.</li> <li>Experience in aligning goals with market trends and customer needs.</li> <li>Cultivates a culture of innovation and excellence in LMS services delivery.</li> </ul> </li> <li><b>Emily M. D'Agostino, D.P.H., M.S., M.Ed., M.A</b> <ul style="list-style-type: none"> <li>Health disparities researcher and epidemiologist with a focus on health equity and mental health.</li> <li>Expert in community-engaged and place-based longitudinal research.</li> <li>Comprehensive knowledge of social determinants of health.</li> </ul> </li> <li><b>Victoria R. Davis MSN RN CCM</b> <ul style="list-style-type: none"> <li>As a dedicated and patient-focused Registered Nurse, Victoria Davis brings over 20+ years of nursing experience in healthcare. Committed to providing quality care, Victoria is passionate in improving clinical outcomes and patient experience by delivering effective instructional and theory background to students.</li> </ul> </li> </ul> <p>HCSP Training Services   Syracuse Health <span style="float: right;">9</span></p>

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			<p>Currently, <b>Dr. Emily Agostino, Donoral White, and Dr. Kelle Coleman</b> are either Syra Health FTE employees or engaged as 1099 subcontractors. Therefore, we do not anticipate any delay in engaging these SMEs and can utilize their services immediately upon the contract award.</p> <p><b>Linda Hedenblad</b>, the CEO of YesLMS, is integral to the implementation of HCSP Training Services. Based on our existing vendor teaming agreement, she will be available to provide services immediately as necessitated.</p> <p><b>Dr. Hannah L. Maxey</b> has previously collaborated with Syra Health personnel on multiple projects. She has demonstrated great interest and enthusiasm for the HCSP Training Services and has committed to working as an SME consultant on this project immediately as needed.</p> <p>We have also had discussions with <b>Michael J. Chittenden, Randy Marowitz, and Victoria Davis</b> regarding the scope of work for HCSP Training Services. We have identified potential areas of their contributions and estimated the work hours associated with their tasks.</p> <p>Upon being awarded RFP #24-78490 and finalizing the contract, we estimate that the engagement and onboarding of the four SMEs (Hannah, Michael, Randy, and Victoria) will take less than a week as we have already conducted initial outreach, discussed specific contributions, addressed contractual agreements/memorandums of understandings.</p>

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			<p><b>Proposed Collaborations</b></p>  <p>Syra Health team members have established relationships with some of the institutions listed above. For the remaining institutions, we have already conducted initial outreach to gauge their interest and commitment in participating in activities related to HCSP training services, pending the award.</p> <ul style="list-style-type: none"> <li>• <b>Bowen Center:</b> Dr. Maxey is interested in potential collaborations with her institute on this project. Engagement timeline: about 2 weeks.</li> <li>• <b>CICOA:</b> Upon award, we will reach out to Mr. Tauhric Brown for possible collaboration. Engagement timeline: about 2 weeks.</li> <li>• <b>NASHIA:</b> Our Syra Health researcher has worked with Jill Ferrington and Judy Dettmer from NASHIA on other projects. They have expressed</li> </ul>

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			<p>interest in collaborating with us on this project. Engagement timeline: immediate.</p> <ul style="list-style-type: none"> <li>• <b>Governor’s Council for People with Disabilities:</b> Upon award, we will reach out to Kate Barrow. Her expertise in gaps in care for persons with ID/DD can be incorporated into shaping the curriculum. Engagement timeline: about 2 weeks.</li> <li>• <b>Center for Business and Economic Research (CBER), Ball State University:</b> We have existing engagements with this institute and can involve experts who have worked on workforce development, providing data-driven insights and policies for curriculum shaping. Engagement timeline: immediate.</li> <li>• <b>Institute on Disability and Community, Indiana University:</b> Upon award, we will reach out to Derek Nord to obtain resources and evidence-based research related to the needs of the HCBS population with disabilities and their families. Engagement timeline: about 2 weeks.</li> <li>• <b>The Arc of Indiana:</b> Upon award, we will reach out to this organization to obtain real-world perspectives of people with intellectual and developmental disabilities that could help shape the curriculum. Engagement timeline: about 2-3 weeks.</li> </ul> <p>We will host a comprehensive project kickoff meeting(s) with all engaged SMEs and collaborative partners. This meeting will serve to align everyone on the project objectives, detailed timeline, and collaborative processes. We will also establish regular communication channels and set up collaborative tools to facilitate ongoing engagement and coordination.</p> <p>We are confident that this structured approach will ensure the timely and effective involvement of all proposed experts and partners, thereby enhancing our ability to deliver on the project goals and objectives.</p>